



Effective Date: 01.06.2025

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TERMS OF SERVICE TO THE CLIENT

PLEASE READ THESE TERMS OF SERVICE CAREFULLY.

CONSULTANT LEGAL MARKETPLACE Inc., EIN - 320783472, represented by Director Andrii Prykhodko, offers to carefully read the text of these Terms of Service to the Client (hereinafter - the Terms). If the Client does not agree with any of the provisions of these Terms and/or does not agree to comply with the provisions of these Terms (or a new version of the Terms), he/she has the right to refuse the Services in accordance with the procedure set forth in these Terms, and is obliged to stop using the Website and/or the Consultant Application (hereinafter referred to as the Application).

CONSULTANT LEGAL MARKETPLACE Inc. does not provide legal, accounting or any other consulting services, but acts solely as a technical service that provides Clients with access to services provided by independent Consultants through the Website/Application.

The information provided by the Client to CONSULTANT LEGAL MARKETPLACE Inc. in accordance with the Terms in order to gain access to the Website/Application is not a lawyer's secret and is not protected as such.

The attorneys advertised on this site are independent attorneys. Please contact the attorney in your area who is responsible for this advertisement. **CONSULTANT LEGAL MARKETPLACE Inc.** is **not** an "attorney referral service" or law firm.

THE CLIENT AGREES THAT BY USING THE WEBSITE, APPLICATION AND SERVICES, HE/SHE IS AT LEAST 18 YEARS OLD AND LEGALLY CAPABLE OF ENTERING INTO A CONTRACT. The Website, the Application and the Services are intended exclusively for persons who are 18 years of age or older. Any access to or use of the Website, the Application or the Services by anyone under the age of 18 is strictly prohibited. By accessing or using the Website, the Application or the Services, the Client represents and warrants that he/she agrees to be bound by these Terms and that he/she is at least 18 years of age and able to form legally binding contracts.

1. GENERAL PROVISIONS AND DEFINITIONS OF TERMS

1.1. These Terms of Service to the Client (hereinafter referred to as the "Terms") constitute a legally binding agreement between Client and CONSULTANT LEGAL MARKETPLACE Inc. ("Website/Application Administration", "we", "us" or "our"),





governing access to and use of our Website and/or Application, and set forth the essential terms applicable to the services provided through them.

1.2. By registering on the Website/Application, signing an additional agreement, paying any tariff or service plan specified on the Website/Application (regardless of the payment method: bank transfer or other means permitted by the Website/Application Administration), or otherwise accessing or using the Website/Application, the Client agrees to these Terms.

1.2.1. The Client's actions specified in clause 1.2 of these Terms constitute explicit acceptance of this Agreement and indicate a clear intention to enter into a legally binding agreement with CONSULTANT LEGAL MARKETPLACE Inc. without any reservations or conditions. The Client confirms that:

- has the legal capacity and authority to enter into this Agreement and accept its terms;
- has read all the provisions of this Agreement, understands and accepts them;
- does not require additional explanations or interpretations of the terms of this Agreement.

1.2.2. Use of the Website/Application means full and unconditional acceptance by the Client of these Terms. If the Client disagrees with any provision of these Terms, they must immediately stop using the Website/Application and will not be entitled to access its features or services.

1.2.3. The Client agrees to comply with the provisions of these Terms when registering on the Website/Application, when using any service provided through the Website/Application, or when signing an Additional Agreement.

1.3. These Terms, including all amendments and additions, are published on the Website/Application and are available for review. Continued use of the Website/Application after changes have been made constitutes the Client's automatic acceptance of the updated Terms without the need for additional confirmation.

1.4. In these Terms, unless the context requires otherwise, terms are used in the following meanings:

1.4.1. **"Website/Application Administration" (hereinafter referred to as the "Administration")** – CONSULTANT LEGAL MARKETPLACE Inc., EIN - 320783472, represented by Director Andriy Prykhodko, as well as other persons duly authorized to manage the Website/Application and provide services to Clients who organize and process personal data, as well as determine the purposes of processing personal data, the composition of personal data to be processed, actions or operations performed with personal data.

1.4.2. **"Bank card"** – a bank card of the International Payment System MasterCard, Visa.

1.4.3. **"Website"** - a set of data, electronic (digital) information, including copyright and/or related rights, etc., interconnected and structured within the address consultantlm.com accessed through an address on the Internet, which may consist of a domain name, directory or call records, and/or a numerical address according to the Internet Protocol.

1.4.4. **"Additional agreement"** – an agreement between the Client and the Administration concluded for the purpose of obtaining the Consultant's Services by the





Client without undergoing the registration procedure on the Website/Application, which defines the specific Consultant's Services to be provided to the Client. The Additional agreement may be concluded at the initiative of the Client who has already registered on the Website/Application.

1.4.5. **"Document"** – an opportunity to receive a template document posted on the platform by the Consultants via the Website/Application.

1.4.6. **"Consultant Application"** (hereinafter referred to as the "Application") – software installed on smartphones with the following operating systems, through which the Client can access the relevant data and functionality of the Application provided by the Administration during the term of these Terms, in particular: purchase documents, get acquainted with free consultations in text and video formats, order paid individual consultations and services, subscribe to and use the available programs. The Consultant shall have the opportunity to access the relevant data and functionality of the Application provided by the Administration during the term of these Terms, in particular: to provide the Consultant Services, subscribe to and use other functionality of the Application.



ios via the link:

<https://apps.apple.com/us/app/%D0%BA%D0%BE%D0%BD%D1%81%D1%83%D0%BB%D1%8C%D1%82%D0%B0%D0%BD%D1%82/id1459241538?l=uk&ls=1>



Android via the link:

<https://play.google.com/store/apps/details?id=ua.net.consultant&pli=1>

1.4.7. **"Client"** – an adult individual, legal entity that agrees to the provisions set forth in these Terms, Privacy Policy, Terms of Use of the Website/Application and wishes to use the Services offered by the Website and/or the Application.

1.4.8. **"Consultant"** – an adult individual, legal entity that has been duly verified by the Administration for the right to provide the relevant Consultant Services (including: certification/permission/licensing or other document, if any, required for the provision of Consultant Services) and provides Consultant Services to Clients using the functionality of the Website/Application. The Consultant is not an employee or representative of the Administration, acts on his/her own behalf, at his/her own risk and is solely responsible for the quality and legality of the services provided.

1.4.9. **"Consultation"** – an opportunity to receive an online consultation from the Consultants via the Website/Application.

1.4.10. **"International payment system"** – international payment systems Master Card, Visa. International payment systems are determined depending on the affiliation of the Client's Bank Card to a particular international payment system. Access to the international payment system shall be provided by the Administration with the help of third parties authorized to provide financial services and having the appropriate permits and licenses.

1.4.11. **"Personal data"** – information or a set of information about an individual who is identified or can be specifically identified.





1.4.12. **"Purchase of a Contact"** – an opportunity to receive a Consultant's contact through the Website/Application by paying the specified amount of money set by the Administration.

1.4.13. **"Privacy Policy"** – the terms of collection, processing, storage, use of confidential information on the Website/Application. The Privacy Policy explains how and for what purpose the Administration uses the Client's personal data received by the Administration in connection with the use of the Website/Application and the provision of the Legal Marketplace Services Consultant and is available for review by the link: <https://consultantlm.com/en/legal/privacy-policy>.

1.4.14. **"Consultant's Services"** – services posted on the Website/Application or in the Additional Agreement and provided by the Consultant, including, but not limited to: consultations (oral or written), drafting of legal documents, including, but not limited to: legal memoranda, complaints, answers to complaints, administrative claims, appeal documents, agreements, other documents related to the provision of legal services.

The Consultant's Services are provided by the Consultant after registration on the Website/Application of the Administration and/or by concluding the Supplemental Agreement in accordance with the procedure set forth in these Terms, the Terms of Use of the Website/Application, and the Privacy Policy. The Client may familiarize himself/herself with the Consultant's Services on the Website/Application and order and receive the Consultant's Service in accordance with the procedure set forth in these Terms, the Terms of Use of the Website/Application, and the Privacy Policy.

1.4.15. **"Consultant Legal Marketplace Services"** – services in the form of access to the functions or services of the Administration's Website/Application, including registration of tariffs on the Website/Application (hereinafter referred to as the Administration's Service), provided by the Administration to the Client who has agreed to the provisions of these Terms (hereinafter referred to as the Services).

1.4.16. **"Terms of Use of the Website/Application"** – the terms of use of the Website/Application, which are an integral part of these Terms and are available at the link: <https://consultantlm.com/en/legal/site-rules>.

1.4.17. **"Loyalty Program"** – a set of relationships as a result of which a loyalty program participant has the right to exercise all the rights of the loyalty program under the relevant conditions determined by the Administration.

2. PROVISION OF SERVICES BY THE ADMINISTRATION TO THE CLIENT

2.1. In accordance with these Terms, the Administration shall provide the Client with the Services, and the Client shall accept such Services and, in cases provided for in these Terms, pay the Administration the appropriate fee for their provision via the Internet using technical devices.

2.2. The Services include, in particular, selection of a Consultant to provide services to the Client, as well as information, advertising and/or other services related to posting information about the Consultant's contact details on the Administration Service.

2.3. The Administration shall provide the Client with access to the Services, which provide for the possibility of registration on the Website/Application, in accordance with the provisions of these Terms.



3. CLIENT REGISTRATION ON THE WEBSITE/APPLICATION

- 3.1. In order to use the Administration Service, the Client shall register on the Website/Application, as a result of which a unique account shall be created for the Client, which shall provide access to the Administration Service.
- 3.2. When registering, the Client is obliged to provide accurate information about himself/herself to fill in the relevant registration form.
- 3.3. The Client registration procedure shall be carried out in accordance with the Terms of Use of the Website/Application, which are an integral part of these Terms.
- 3.4. After the Client registers on the Website/Application, the latter is entitled to receive the Consultant Services.
- 3.5. The Client's access to the Website or the Application is carried out on their own initiative and confirms their explicit consent to the collection, use, processing and storage of personal data in accordance with the Privacy Policy.
- 3.6. After successful registration of the Client on the Website/Application, creation of his/her Personal Account for receiving the Consultant's Services, the Client has the right to connect a bank card from which payments for the Consultant's Services will be made. Connecting a bank card does not deprive the Client of the right to pay for the Consultant's Services and/or Services by other methods, subject to the provisions of these Terms and the Terms of Use of the Website/Application.

4. SERVICES. PROCEDURE FOR THE PROVISION OF SERVICES BY THE ADMINISTRATION

- 4.1. The Client accepts these Terms by registering on the Website/Administration Application and/or entering into the Additional Agreement and/or paying for the relevant package of Services posted on the Website/Administration Application in accordance with the procedure set forth in these Terms. From that moment on, it is considered that the Client has unconditionally and unreservedly accepted these Terms.
- 4.1.1. The Client who has left his/her mobile phone number on the Website/Administration Application shall also be deemed to have accepted these Terms.
- 4.1.2. Services provided through the Administration Service may be paid or free of charge in accordance with these Terms.
- 4.2. By accepting these Terms, making payments or registering on the Website/Application, the Client confirms that he/she is an adult individual who is legally capable of entering into an agreement, acts on his/her own behalf or is authorized by another person to perform such actions, or legally on behalf of a legal entity.
- 4.3. Upon acceptance of these Terms, the Client shall have access to the Website/Application functionality to receive the Services specified in Section 2 of these Terms.
- 4.4. The Website and/or the Application are not intended for posting, storing or transmitting confidential, commercial (proprietary) or third-party information without





proper authorization. The Client is solely responsible for ensuring that there are legal grounds for transmitting any information through the Website and/or the Application.

4.5. The Administration engages Consultants who provide and/or offer to provide Consultant's Services to the Client through the Administration Service.

4.6. The Consultant shall provide the Client with the Consultant Services on the basis of separate agreements between specific Clients and Consultants to which the Administration is not a party, even if the Client received information about such services through the use of the Website/Application or if the Administration otherwise facilitated the conclusion of such agreements, subject to clause 4.7 hereof.

4.7. The Administration shall not be liable for any obligations arising from agreements concluded between a Client and a Consultant. The Administration shall also not be liable to the Client for any negative consequences, damage or losses caused by the use of the Website/Application if the Client does not follow the established procedure or does not agree with the Consultant on further actions as provided for the relevant service.

4.8. By creating an account on the Website/Application, the Client agrees to receive text messages (SMS) and/or e-mails to E-mail that are necessary for the operation of the Service, including notifications about account access, security or payment confirmation. The Client acknowledges that refusal to receive such notifications may restrict access to certain functions or services. The Administration reserves the right to deactivate the Client's account if the refusal to receive such notifications significantly impedes the provision of the Services, in accordance with applicable law.

4.9. The Administration, at its sole discretion, may create promotional codes that can be used to credit the Client's account balance, provide other functions or provide any benefit related to the provision of the Service.

4.10. The Client agrees that promotional codes may not be copied, sold, transferred or made public without the prior written consent of the Administration. The use of promotional codes is carried out exclusively in accordance with the terms and conditions specified at the time of their provision. The Administration may invalidate or withdraw a promotional code for justified business or regulatory reasons. Promotional codes are non-refundable, non-renewable in case of loss, and cannot be exchanged for cash or other benefits. In case of misuse of promo codes, the Administration may suspend or delete the Client's account.

4.11. The Administration reserves the right to cancel or revoke credits and other features or benefits obtained through promotional codes if it concludes that the use or redemption of promotional codes is in a false, dishonest or illegal manner or violates the terms of use of promotional codes or these Terms.

4.12. Upon receipt of the Client's request, the Administration shall notify the Client of the Terms of Service, obtain consent to the processing of personal data, and determine the cost and payment procedure for the Services to be provided to the Client.

5. THE PROCEDURE FOR PROVIDING CONSULTANT'S SERVICES (EXECUTION OF A CLIENT'S ORDER)

5.1. The procedure for the Consultation order execution by the Consultant:





5.1.1. Payment for providing a brief written consultation to the Client shall be made to the Consultant's designated account.

5.1.2. On the Website/Application, the Client may independently determine the cost of his/her order for a short written consultation within the amount set by the Administration.

5.1.3. The Client may mark the answer of one of the Consultants as the best one in case several Consultants provide answers.

5.2. The order execution procedure in the "Consultant's Services" section by the Consultant:

5.2.1. Fulfillment of the order in the "Services" section is possible subject to the additional signing of a direct agreement between the Consultant and the Client of the Website/App (e.g., the Service Agreement, the Legal Assistance Agreement, etc.).

5.2.2. All orders in the "Services" section are executed in a phased manner, i.e. according to the order of actions determined by the Consultant and controlled by the Administration.

5.2.3. The Consultant's remuneration for the execution of the order, as well as the cost of the Consultant's Service for the Client, shall be set by the Administration and published on the Website/Application or in the Additional Agreement.

5.2.4. Payment for the execution of an order in the Consultant's Services section is made to the Consultant upon completion of a specific stage of the order.

5.2.5. The stage of order execution in the Services section is considered completed when the Consultant has attached a document corresponding to the result of a particular stage in the corresponding field of service execution in the Personal Area, and the Client has confirmed receipt of the document of proper quality.

5.2.6. In order to execute any order placed on the Website/Application, the Client shall confirm in the Client Area the execution of such order by a specific contractor, i.e. a Consultant.

5.2.7. At the time of completion of the stage of the Consultant's Service by the Consultant, after attaching the document considered final for this stage in the Consultant's Personal Account, the Client may confirm or reject the acceptance of such result.

5.2.8. In case a document uploaded by a Consultant in the Consultant's Personal Area is rejected by a Client in the Client's Personal Area, the issue of resolving such a dispute shall be assigned to the Administration, which shall establish the reasons for the Client's decision and settle such a dispute.

5.2.9. These Terms prohibit direct communication and dispute resolution between a Client and a Consultant without the participation of the Administration or outside the designated platforms for such communication.

5.2.10. Disputes related to the quality of the Consultant's performance of the Consultant's Service between the Client and the Consultant may be resolved only with the participation of the Administration in the prescribed form and on the specified platform (messenger).

5.3. Terms of early termination of the Client's order:





5.3.1. These Terms establish the procedure and conditions for terminating the execution of an order in the Services section at the initiative of one of the parties and by agreement of the parties.

5.3.2. At the initiative of the Consultant, early termination of the order from the "Services" section is possible in the following cases:

- impossibility of further order fulfillment due to the specifics of the legislative regulation of the fulfillment of a particular order.
- impossibility of further order fulfillment for family or other valid reasons of the Consultant.

- the Consultant's refusal to continue the order execution, provided that the Administration is timely notified of such decision, but not more than once a month.

- in other circumstances, the final decision on which shall be made by the Administration, guided by prudence and good faith.

5.3.3. At the initiative of the Client, early termination of the order from the "Services" section is possible in the following cases:

- impossibility of further order fulfillment due to the specifics of the legislative regulation of the fulfillment of a particular order.
- the Client's inability to pay for the start of the next stage of the order when the previous stage has been successfully completed.

- the irrelevance of the order execution for the Client, provided that the last paid stage is not compensated by the Client if such stage has not yet been completed.

- in other circumstances, the final decision on which shall be made by the Administration, guided by prudence and good faith.

5.3.4. At the initiative of the Administration, early termination of the order from the "Services" section is possible in the event of:

- impossibility of further order fulfillment due to the specifics of the legislative regulation of the fulfillment of a particular order.

- detection of significant violations of these Terms by the Consultant.

- improper fulfillment of obligations imposed on a Consultant or a Client.

- on other grounds that make it impossible to further fulfill the order.

- for other reasons that threaten the security or business reputation of the Administration, the Administration's Service or other parties.

5.3.5. The decision to terminate the execution of orders by the Consultant from the Services section may be made subject to the agreement of all parties to terminate the execution of a particular order.

5.3.6. In case of early termination of the Consultant's Service by the Consultant on his/her initiative before the completion of a particular stage of the Service, the fee for this stage shall not be charged to the Consultant and shall be fully compensated to the Client, and the Administration shall select another Consultant to continue the execution of a particular order.

5.3.7. In case of early termination of the Consultant's Service by the Consultant on his initiative upon completion of a particular stage of the Service, the fee for this stage shall be charged to the Consultant in full, when the grounds for early termination correspond to the grounds of Clause 5.3.2 of these Terms, and the Administration undertakes to select another contractor to continue the execution of a particular order.





5.3.8. In case of early termination of the Consultant's Service by the Consultant at the Client's initiative before the completion of the stage of the ordered Service, the fee for the performance of this stage shall be charged to the Consultant in full and shall not be subject to compensation to the Client.

5.3.9. In case of early termination of the Consultant's Service by the Consultant at the Client's initiative upon completion of the stage of the ordered Service, the Client shall not be charged for further performance of such Service, the amount of the fee paid for the completed stages shall not be compensated, and the Consultant shall receive funds for the last stage of the Service performed by him/her.

5.3.10. In case of early termination of the Consultant's Service by the Administration upon completion of the stage of the Service ordered by the Client, the amount of the paid stage shall not be compensated to the Client, and the Consultant shall receive funds to the current account based on the results of the completed stage.

5.3.11. The Administration shall retain the obligation to personally monitor the order execution by a Consultant and individually resolve issues related to early termination of the order execution by a Consultant.

5.4. The procedure for negotiations between the Consultant and the Client:

5.4.1. From the moment the Consultant starts to fulfill the order, the Administration guarantees the automatic creation of a chat or other communication channel established by the Administration for the purpose of negotiations, clarification of the necessary data between the Parties to the Consultant's Service.

5.4.2. The participants of the chat are:

- Administration;
- Consultant;
- Client.

5.4.3. Chat is created with a purpose:

- clarification of the necessary data and information for the proper performance of the Consultant's Services;
- Settlement of disputes that may arise between the Consultant and the Client;
- constant support of the representative of the Website/Application regarding the Client's use of the Website/Application of the Administration;
- control over the proper provision of the Consultant's Services by the Consultant.

5.4.4. A chat is created automatically for the Client and the Administration when a Consultant automatically joins it on his/her own initiative through the corresponding function in the Consultant's Personal Area.

5.4.5. The rights and obligations of the Client as a party to the chat are all the rights and obligations stipulated by these Terms.

5.4.6. These Terms provide for the settlement of disputes and other issues that may arise between the Consultant and the Client only within a certain format, i.e. by conducting negotiations in writing between the parties to such a chat.

5.4.7. The chat provides for the possibility of additional clarification of the details of the Consultant's Services by both the Client and the Consultant, as well as by the Administration.



5.4.8. The Administration shall prohibit direct negotiations between a Consultant and a Client outside the established chat, where the Administration shall be one of the parties.

5.4.9. The Administration guarantees to provide direct support on the performance of the Consultant's Services, technical issues, Terms of Use of the Website/Application and other issues between the Administration and the Client.

5.4.10. The Client is prohibited from exchanging contact information (mobile phone number, e-mail, disclosure of names, company names, etc.) that will allow identification of a person without the consent of the Administration. Such actions shall entitle the Administration to restrict the access of the person who performed such actions to the Website/Application.

5.4.11. The Administration acts in good faith, but is not responsible for the content or accuracy of communications between a Consultant and a Client.

6. COST AND PROCEDURE FOR PAYMENT FOR CONSULTANT'S SERVICES BY THE CLIENT

6.1. The Client acknowledges that the use of the Consultant's Services may result in an obligation to pay for the Consultant's Services received as a result of using the Website/Administration Application.

6.2. The Client pays through the Administration to the Consultant who, from the Client's point of view, has provided the most professional (acceptable) preliminary consulting service received through the Website/Application. The Administration shall retain a part of the payment as a service fee for the use of the Website/Application. The Client agrees that the consulting service shall be deemed provided and accepted upon receipt of at least one response received to the Client's personal account via the Website/Application within 7 days from the date of the question sent. The Administration is not responsible for the accuracy, legitimacy or quality of the Consultant's advice. A Consultant is fully responsible for the content of his/her answers.

6.3. The Client pays a fixed amount for each stage of the Consultant's Service through the Administration to the Consultant who, in accordance with the category and the selected Consultant's Service, provides the relevant service. The Administration retains a part of the payment as a service fee for the use of the Website/Application.

6.4. The Client is obliged to accept the completed Consultant's Service. The Client agrees that such Consultant's Service shall be deemed to be performed in the following cases:

- acceptance of the act of work performed by the Client by pressing the "accept" button after the performance of any Consultant's Service;
- failure of the Client to accept the certificate of completion without stating the reason for such failure within 3 (three) days (the principle of tacit consent);
- rejection of the act of work performed by the Client, without a reasoned refusal of such rejection within 3 (three) days (the principle of tacit consent).

6.5. The Client pays a fixed amount of money to the Consultant through the Administration to receive a template document. The Administration shall retain the fixed amount specified on the Website/Application until the Client receives the



template document. The Client agrees that the Consultant's Service shall be deemed rendered and fulfilled upon access to the document on the Website/Application.

6.6. In order to receive additional consulting services and provide other Consultant Services, the Client has the opportunity to receive a paid service for providing access to the software in the form of information about the contact details of any Consultant. The cost of each such information service shall be displayed on the Website/Application and paid by the Client to the Administration at the time of receipt of the paid information service - provision of information on the contact details of any Consultant.

6.7. In case of failure to provide the Consultant's Services provided for in clauses 6.2 - 6.6 of these Terms, the Client shall be refunded. If the Consultant's Service is not of high quality, from the Client's point of view, the latter has the right to a refund of the paid funds. Refunds shall be made upon a reasoned decision of the Administration made on the basis of a written application of the Client. The Client's written application shall be considered within 3 (three) days from the date of receipt of such application. After reviewing the Client's application, the Administration shall issue a written decision on the Client's application and give reasons for the decision.

6.8. The Client agrees that after the provision of the Consultant's Services provided for in clauses 6.2 - 6.6, such Consultant's Services shall be deemed to be provided in full and there is no need to conclude and sign additional agreements, acts, invoices and other documents.

6.9. The funds paid for the service of providing access to the software provided for in clause 6.6 are non-refundable.

6.10. The Client agrees that the payment of the above payments shall be made automatically by bank details or by bank transfer and does not require any additional approvals.

6.11. The Administration reserves the right at any time, at its sole discretion, to determine, delete and/or change the amount of payment for the Consultant's Services received through the Website/Application.

6.12. The Administration may, at its sole discretion, provide certain Clients with special offers and discounts that may reduce the amount of the fee or exempt from payment for the Consultant's Services. Such information is posted by the Administration on the Website/Application.

6.13. The Administration is not responsible for the legal relations that arose between the Client and the Consultant after the provision of the service of providing access to the software - providing information on the contact details belonging to the Consultant. The Administration is not responsible for direct settlements and obligations between the Client and a Consultant that have not been separately agreed with the Administration.

7. COST AND PROCEDURE OF PAYMENT FOR ADMINISTRATION SERVICES BY THE CLIENT

7.1. Services related to the use of the Website/Application may be provided to the Client for a fee or free of charge on the terms and conditions set forth in these Terms.





7.2. The Administration may set tariffs for the use of the Administration Service for the Client, which are posted on the Website/Application.

7.2.1. The Administration may change the cost, terms, and conditions of the tariffs without the Client's consent and is obliged to notify the Client of such changes.

7.3. The Client has the right to subscribe to the "VIP" subscription on the Website/Application, the cost, terms and conditions of which are set by the Administration and posted on the Website/Application.

7.3.1. The Client may subscribe to the VIP subscription only after successful registration on the Website/Application.

7.3.2. The Client may use the Website/Application and order the Consultant Services without subscribing to the VIP subscription.

7.4. The Administration determines the procedure for payment of the Administration Service tariffs and is obliged to notify the Client of this at the time of registration of the tariff.

7.5. The Paid Service shall be deemed to last for the duration of the time for which the payment was made in accordance with this Section.

7.6. At the request of the Client, the Service may be provided again and/or extended, subject to repeated full payment in accordance with clauses. 7.3 - 7.4 of these Terms.

7.7. The Administration shall charge a fee for the use of the Administration Service from Clients in the amount determined by the Administration and effective at the time of settlement transactions.

8. RIGHTS AND OBLIGATIONS OF THE PARTIES

8.1. The administration undertakes:

8.1.1. Provide the Services in a quality manner, in compliance with the terms and conditions set forth in these Terms, the Terms of Use of the Website/Application.

8.1.2. Collect, store sufficient and necessary information from the Client in accordance with the terms of the Privacy Policy.

8.1.3. Provide prompt and direct support in resolving disputes and misunderstandings regarding the quality of the Consultant's Services, technical issues, terms of use, and other issues that may arise during the Client's use of the Administration Service;

8.1.4. The Administration may have other obligations set forth in these Terms.

8.2. The administration has the right to:

8.2.1. Make changes to these Terms unilaterally.

8.2.2. Independently set the cost of the Services, tariffs and other terms of their provision.

8.2.3. Provide, at its sole discretion, discounts on payment for its Services in the amount of 1 to 100%.

8.2.4. Determine the scope of information constituting a trade secret or confidential information and require non-disclosure of such information by the Client.

8.2.5. Subject to compliance with the law, disclose information to authorized US government agencies within the limits provided by law, or if it is necessary to protect the rights of the Administration or the Client





8.2.6. If the Client violates the terms of these Terms (together with its integral parts), the Administration has the right to suspend the provision or not to provide the Service to the Client. At the same time, the Administration shall not be liable for any damages that may be caused to the Client by such actions.

8.2.7. Suspend the provision of the Services in full or in part if the provision of the Services is impossible due to technical or other objective reasons.

8.2.8. Prohibit or restrict access to the Website/Application to the Client who has not notified in writing or verbally of the fact of the Consultant's offer to communicate directly with the Client without the Administration's participation.

8.2.9. To prohibit or restrict access to the Website/Application to the Client in case of detection or suspicion of illegal actions, as well as actions contrary to these Terms (together with its integral parts).

8.2.10. The Administration has other rights provided for by these Terms and the law.

8.3. The Client undertakes:

8.3.1. Accept and pay for the Services provided by the Administration in accordance with these Terms.

8.3.2. Read these Terms, the Website/Application Terms of Use, the Privacy Policy, the Cookie Notice and comply with their requirements.

8.3.3. Not to disclose any information that is confidential information/commercial secrets of the Administration and became known to the Client as a result of interaction with the Administration.

8.3.4. Immediately notify the Administration of circumstances and facts that are important for the provision of the Services under these Terms.

8.3.5. Not to use the results of the Services provided under these Terms for illegal purposes, which may violate the rights and legitimate interests of third parties.

8.3.6. Do not exchange your contact information when communicating with the Consultant.

8.3.7. Not to communicate directly with the Consultant without the participation of the Administration, except as provided for in clause 6.6. of these Terms.

8.3.8. Within 24 hours, notify the Administration in writing or orally of the fact of the Consultant's proposal to carry out direct communication without the Administration's participation, as well as other violations of the terms of these Terms by the Consultant.

8.3.9. Be personally responsible for their actions, including actions aimed at fulfilling these Terms.

8.3.10. The Client may have other obligations set forth in these Terms.

8.4. Client has the right to:

8.4.1. Make a request for the Consultant's Services by filling out the appropriate forms on the Website/Application.

8.4.2. Receive the Services provided by the Administration in the manner prescribed by these Terms.

8.4.3. Receive complete and accurate information about the Services provided by the Administration.

8.4.4. Use the information posted on the Website/Application solely for your own, non-commercial purposes;





8.4.5. Receive additional information and additional materials about the services provided by the Administration.

8.4.6. In case of timely notification of the Administration (within 24 hours) in writing or orally of the fact of the Consultant's proposal to communicate directly with the Client, as well as provided that the relevant evidence is provided along with such notification (audio recording of the conversation, screenshots of correspondence, electronic or other documents, etc. The Administration reserves the right to verify the evidence provided before paying the reward. The reward shall not be paid if the evidence is found to be insufficient or if the fact of the violation is not confirmed.

8.4.7. The Client has the right to participate in the Loyalty Program conducted by the Administration. The terms and conditions of the Loyalty Program are posted on the Website/Application.

8.4.8. The Client may have other rights established by these Terms.

9. INTELLECTUAL PROPERTY RIGHTS

9.1. The Website/Application, any of their component parts, including program code, design elements, text, graphic images, videos and other intellectual property rights are the exclusive property of the Administration.

9.2. These Terms do not provide for the granting of any rights or permissions to the Client to use the Website/Application in any way other than in the ways provided by the functionality of the Website/Application.

9.3. The Website/Application is provided for use by the Client on an "as is" basis. The Administration does not guarantee the uninterrupted operation of the Website/Application services, timeliness and accuracy of their operation in order to confirm any facts, as well as the compliance of the Website/Application services with the Client's goals.

9.4. When using the Website/Application, the Client may post information and objects of intellectual property rights (hereinafter referred to as the Content). In this case, in case of posting the Content, the Client warrants that he/she legally owns such Content or property rights thereto and/or has received all necessary permissions to post such Content from third parties. In case of any claims of the Administration, the Client shall settle such claims at their own expense or reimburse the Administration for the losses incurred by the latter in connection with the Client's unlawful posting of the Content on the Website/Application.

9.5. The Administration shall not take any action and shall not be responsible for the reliability of information, accuracy and legality of posting the Content on the Website/Application. The Administration does not verify the Content posted by the Client and/or lawfully reproduced from other sources, including the Internet, provided that there is a link to the source of such Content, and is not responsible for its accuracy and legality.

9.6. When using the Website/Application, the Client shall not store, post, transmit or otherwise distribute any information and/or intellectual property rights that may lead to the violation of the rights of third parties, including the rights to protect personal data.





9.7. In case the Client discovers information and/or intellectual property rights objects, the use of which is restricted or the rights to which belong to third parties, the Client shall contact the Administration and report the violation, indicating the Internet address of the information and/or intellectual property rights objects that, in the Client's opinion, infringe the rights of third parties and inform the nature of such offense.

9.8. Subject to the Client's compliance with these Terms, the Administration grants a limited, non-exclusive, non-transferable license to access and view any Content on the Website/Application solely for your personal and non-commercial purposes.

9.9. Client may not sublicense, copy, modify, adapt, create derivative works, distribute, license, sell, transfer, publicly display or perform, transmit, broadcast or otherwise use the Website, the Application, the Services, except as expressly permitted by these Terms.

9.10. No licenses or rights are granted to the Client, indirectly or otherwise, under any intellectual property rights owned or controlled by the Administration or its licensors, other than the licenses and rights expressly granted in these Terms.

10. RESPONSIBILITY OF THE PARTIES AND DISPUTE RESOLUTION

10.1. The Website, the Application, as well as all materials, documents or forms provided during or through the Client's use of the Website or the Application, are provided on an "as is" and "as available" basis, to the fullest extent permitted by law, the Administration expressly disclaims all warranties of any kind, express or implied, including, but not limited to, implied warranties of merchantability, fitness for a particular purpose, title and non-infringement.

10.2. The administration does not provide any guarantees that:

- The Website, Application or Services will meet the Client's requirements;
- The Website, Application or Services will be available on an uninterrupted, timely, secure or error-free basis;
- The results that may be obtained from the use of the Website, the Application, the Services or any materials offered through the Website or the Application will be accurate or reliable;
- or quality of any Services, information or other materials purchased or received by the Client through the Website, the Application will meet your expectations.

10.3. The Administration does not guarantee constant or unconditional access to the Services provided by the Website/Application. The functioning of the Website/Application may be disrupted by force majeure and other factors, the prevention or overcoming of which is beyond the capabilities of the Administration.

10.4. Obtaining any materials through the use of the Website or the Application is at the Client's sole discretion and risk. The Administration shall not be liable for any damage caused to the Client's computer system or loss of data resulting from the download of any content, materials, information or software.

10.5. **Limitation of Liability and Indemnification.** Except to the extent prohibited by law, the Client agrees to indemnify the Administration and its officers, directors, employees and agents from and against any indirect, punitive, special, incidental or





consequential damages, regardless of the cause thereof (and all related costs and expenses of litigation, either in the litigation or during the trial or appeal, if any, whether or not legal action is commenced), whether in contract, negligence, or other tort action, or arising out of or in connection with this Agreement, including, but not limited to, any claim for bodily injury, property damage arising out of this Agreement and any violation by the Client of any federal, state or local laws, statutes, rules or regulations, even if the Administration has been advised of the possibility of such damage. Except as prohibited by law, in the event of liability on the part of the Administration, it will be limited to the amount paid for the Services, and under no circumstances will there be indirect or punitive damages. Some jurisdictions do not allow the exclusion or limitation of liability for certain types of damages, so the above provisions may not apply to all users.

10.6. In case of violation of these Terms, the Client who committed such violation shall be obliged to reimburse the Administration for all losses caused by such violation.

10.7. The Client's liability under these Terms shall arise in the event of a breach of the provisions of these Terms and as determined by the provisions of these Terms and the laws of the United States in force at the time of the breach of this Agreement.

10.8. The decision to apply the provisions of Section 10 of these Terms to Clients shall be made by the Administration unilaterally.

10.9. For violation of the provisions of these Terms by the Client, the Administration may apply the following liability measures:

10.9.1. Warning;

10.9.2. full or partial restriction of access to use the Website/Application.

10.9.3. recovery of the amount of lost profit of the Administration caused by the Client's violation of these Terms. The amount of lost profit shall be calculated separately for each case of violation of these Terms.

10.9.4. terminate the provision of the Services in case of repeated or material breach.

10.10. When using the Website/Application, the Client is prohibited from performing any actions that violate or may result in violation of the applicable laws of the United States or the laws of another state in which the Client is located, as well as the relevant international law.

10.11. The Client acknowledges that the use of the Services may result in an obligation to pay for services received as a result of using the Website/Application.

10.12. Information posted on the Website/Application shall not contain:

- restriction of minority rights;
- impersonation of another person or representative of an organization and/or community without sufficient rights, including employees and owners of the Administration, as well as misrepresentation of the properties and characteristics of any entities or objects;
- materials that the Client is not authorized to make available by law or under any contractual relationship;
- materials that infringe any patent, trademark, trade secret, copyright or other proprietary rights and/or copyright and related rights of a third party;
- intrusive advertising, uncontrolled spam mail, invitations to participate in financial services, or otherwise impose services;





- materials containing computer codes intended to disrupt, destroy or limit the functionality of any computer or telecommunications equipment or programs for unauthorized access, as well as serial numbers for commercial software products, logins, passwords and other means to gain unauthorized access to paid resources on the Internet;

- advertising of narcotic drugs;

- records addressed to anyone containing rude and offensive language and suggestions;

- records containing pornographic material.

10.13. If the Administration incurs any losses related to the Client's posting of information on the Website/Application, the person who posted such information shall be obliged to reimburse the Administration in full. Such person may be subject to the liability measures provided for in clause 10.9 of this Section.

10.14. The Administration is always ready to take into account the wishes and suggestions of any Client using the Website/Application regarding their work.

10.15. All disputes arising from the performance of this Agreement shall be settled by the Parties through negotiations. If no agreement is reached, the dispute shall be referred to a court of law. Any disputes or claims arising in any way from the use of the Website/Application, the provision of Services in accordance with these Terms, shall be heard in the state or federal courts of the county, state of Delaware, and the Client agrees to the exclusive jurisdiction and venue of these courts. Each Party waives any right to a jury trial. To the fullest extent permitted by applicable law, the Client and the Administration agree that any dispute resolution proceedings **shall be conducted exclusively on an individual basis** and not in the form of a class, consolidated or representative action. The Client also agrees not to participate in class actions.

10.16. Damages caused to one Party by the other as a result of an offense shall be reimbursed in full, in cases provided for by these Terms and the law.

11. FORCE MAJOR

11.1. In the event of force majeure (war (declared/undeclared), revolutions, terrorist acts, fires, natural disasters, boycotts, strikes, changes in legislation, actions of a court or government agency, emergency failures in the communication and/or power supply system, hacker (including DoS) attacks, etc.) directly impeding the fulfillment of obligations, the terms of fulfillment of such obligations shall be suspended for the duration of the force majeure.

11.2. The suspension of the terms of these Terms means that the Administration shall cease to provide the Services provided for in these Terms, and the Client shall not make further payments for the Services that have not been provided, without negative consequences, penalties and liability for each of the Parties.

11.3. If the force majeure circumstances last for more than 60 days in total, the Administration may immediately terminate these Terms and shall not be liable to the Client for or as a result of any such termination.

11.4. The Parties shall notify each other of the occurrence or termination of force majeure circumstances in writing, providing documents confirming such



circumstances, within five (5) calendar days from the moment of their occurrence or termination. Failure to notify shall deprive the relevant Party of the right to refer to such circumstances as a ground for exemption from liability for non-performance or improper performance of its obligations under these Terms.

12. CONFIDENTIALITY

12.1. Neither Party shall have the right, without the prior written (electronic) consent of the other Party, to use outside the scope of these Terms or to disclose to third parties any information containing signs of confidential information (including trade secrets) that has become known to such Party in connection with the conclusion or accidentally during the implementation of these Terms.

12.2. By accepting these Terms, the Client agrees that clause 12.1 shall not apply to the information provided to the Consultant for the purpose of receiving the Consultant's Services, as well as to the authorized person of the Administration for filling in the details of the Supplemental Agreement. The information provided in such cases shall be provided by the Client voluntarily, with his/her consent in order to ensure the proper implementation of these Terms and shall not constitute a violation of the confidentiality conditions provided for in these Terms.

12.3. Confidential information includes, in particular:

- the Client's personal data, including identification, contact, payment and other information, except for that which is freely available;
- personal data of employees or contractors of the Administration, if such data became known to the Client during the provision of the Services;
- documents and materials provided by the Client or received through the Website/Application as part of the use of the Administration Services;
- content of consultations, requests, legal inquiries and communications with the Consultant;
- other information directly or indirectly related to internal processes, procedures, technical or organizational features of the Administration's activities;
- any other information that may be considered confidential on the basis of these Terms and applicable law, or classified as confidential by the Administration (hereinafter referred to as "Confidential Information").

12.4. The provisions of this Section shall not apply to cases where:

- (i) Confidential information is publicly available or has entered the public domain without violation of these Terms or other confidentiality obligations of the Administration;
- (ii) The Administration is obliged to disclose Confidential Information in accordance with applicable law or a court order.

12.5. The provisions of this Section shall be valid for the duration of these Terms and for 3 (three) years after its expiration.

12.6. For breach of confidentiality obligations, the guilty Party shall be liable in accordance with the laws of the United States, including the right to recover damages.

13. OTHER TERMS AND CONDITIONS





13.1. These Terms shall be perpetual and shall remain in force until the Parties fully fulfill their obligations or terminate them early in accordance with these Terms.

13.2. The Client has the right to unilaterally terminate these Terms at any time by sending a notice to the following e-mail address: support@consultantlm.com. Termination shall be deemed effective upon confirmation of receipt by the Administration.

13.3. The Administration shall have the right to terminate these Terms unilaterally by blocking the Client's access to the Administration's Service (Website/Application).

13.4. In the event of termination of these Terms by the Administration, the latter shall have the right to notify the Client of the termination by sending a corresponding letter to the Client's e-mail, or in any other way, including by notification on the Website/Application.

13.5. Termination of the Terms does not cancel the rights and obligations that arose before the date of termination, including the right to protect violated rights. The provisions on confidentiality, liability and dispute resolution shall survive termination.

13.6. These Terms, as well as any dispute or claim arising out of or relating to them or their performance (including non-contractual obligations), shall be governed by and construed in accordance with the laws of the United States of America and the State of Delaware, without regard to its conflict of law provisions.

13.7. All legal relations arising out of or related to these Terms, including those related to the validity, conclusion, execution, performance, modification and termination of these Terms, its part, interpretation of the terms of these Terms, determination of the consequences of invalidity or breach of these Terms, shall be governed by these Terms and the relevant provisions of the laws of the United States and the State of Delaware, as well as applicable business practices based on the principles of good faith, reasonableness and fairness.

13.8. Nothing in these Terms may be understood as establishing between the Client, on the one hand, and the Administration, on the other hand, partnership, joint venture, employment, or any other relationship not expressly provided for in these Terms.

13.9. If, for any reason, one or more provisions of these Terms are found to be invalid or unenforceable, the validity or enforceability of the remaining provisions of these Terms shall not be affected.

13.10. Inaction on the part of the Administration in case of violation of the provisions of these Terms by the Client does not deprive the Administration of the right to take appropriate actions to protect its interests later, and does not determine the waiver of the Administration of its rights in the event of further similar or similar violations.

13.11. The Administration shall have the right to unilaterally amend these Terms by publishing amendments to the Terms on the Website/Application of the Administration. Amendments to these Terms shall enter into force from the date of their publication on the Website/Application of the Administration, unless another effective date is specified additionally when they are published.

13.12. By accepting these Terms, the Client acknowledges and agrees that his/her personal data may be collected, used, processed, stored and disclosed by the Administration to the extent necessary for the performance of these Terms and





provision of the Services. The Administration does not transfer personal data to third parties, except as expressly provided by law or necessary for the performance of these Terms and provision of the Services.

13.13. By receiving the Administration Services, using the Website and/or the Application, the Client confirms that he/she has read these Terms and agrees to comply with them.

14. ADMINISTRATION DETAILS

"Administration"

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